

Search

451 tanks

0-Test Linking I
6666

15% (75 gal)
22/04/2025 at 2:08 PM

Low battery

0-Test Linking I
6666

--% (-- gal)
--

This tank has outdated data

0-Test Linking II
--

88% (440 gal)
Days to cr

This tank has outdated data

0-Test Linking II
Tank descrip

Tanks Devices More

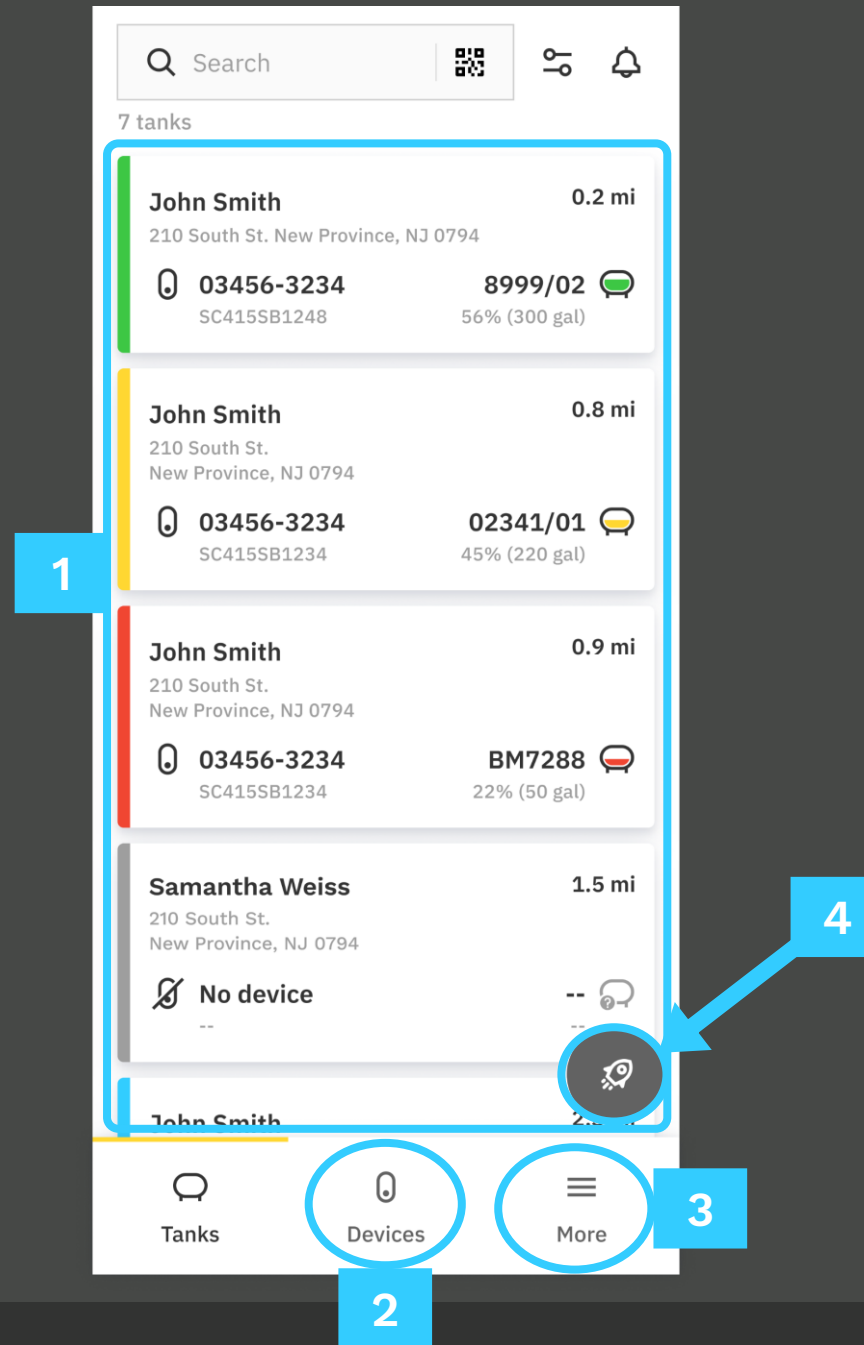
MAINTENANCE LAUNCH

ANOVA GO TRAINING GUIDE



STARTING THE APP: TANKS PAGE

- 1 – When opening the mobile APP the default homepage will be the TANKS PAGE.
- 2 – At the bottom, the MAIN MENU will be available, you can switch to the DEVICES PAGE by clicking the DEVICES option.
- 3 – Or select the MORE option on the MAIN MENU to access additional settings (for example: enabling push notifications; or to logout).
- 4 – To start a NEW DEPLOYMENT, click the ROCKET icon on the bottom-right-corner.

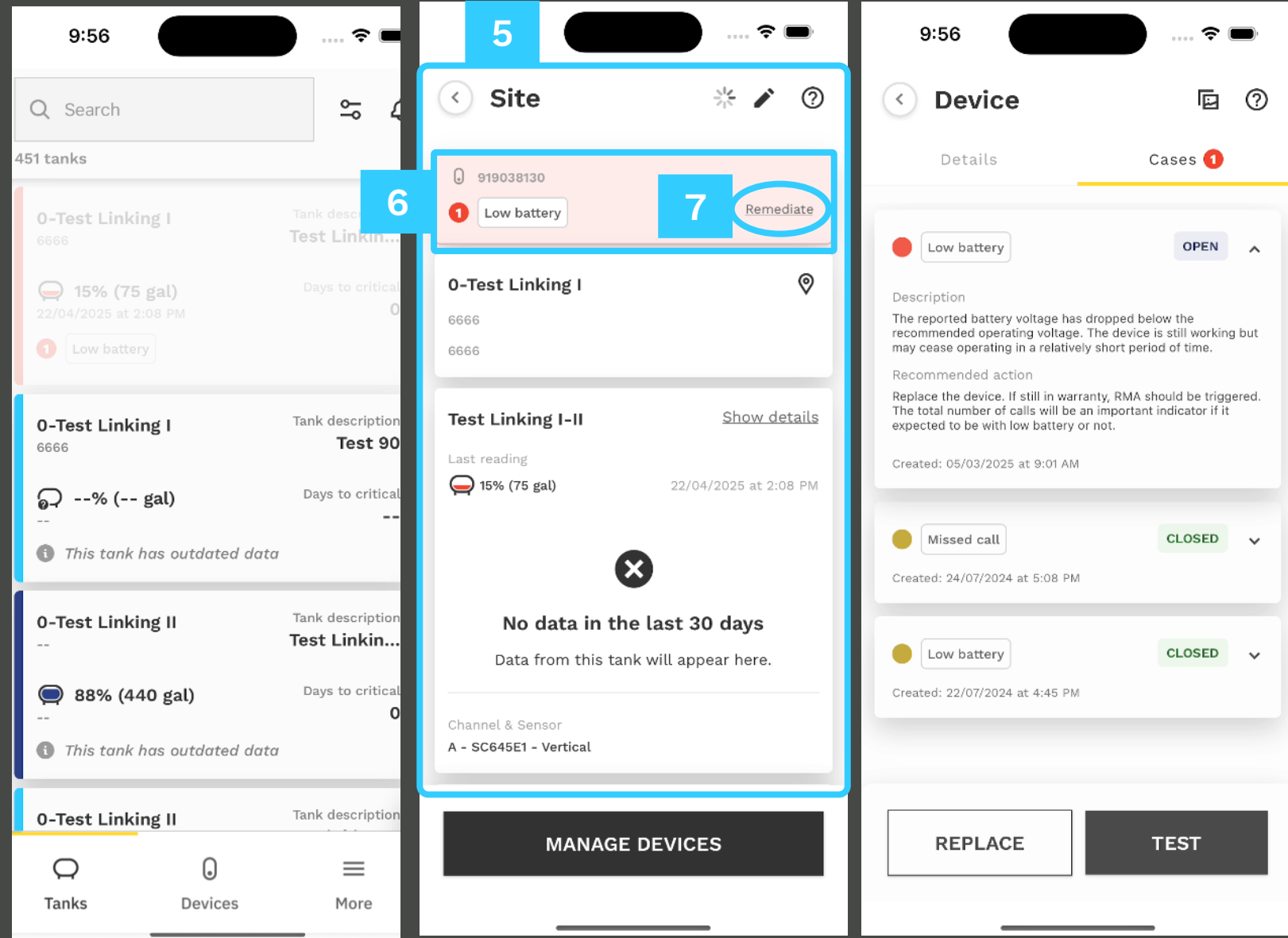


SELECTING AN EXISTING TANK: SITE PAGE

5 – On the TANKS PAGE, when selecting an existing Tank, you will be redirected to its SITE PAGE.

6 – On the SITE PAGE you can view if there's an OPEN CASE for that Device SN.

7 – On the DEVICE SECTION, click on REMEDIATE to access that device SN CASES PAGE.



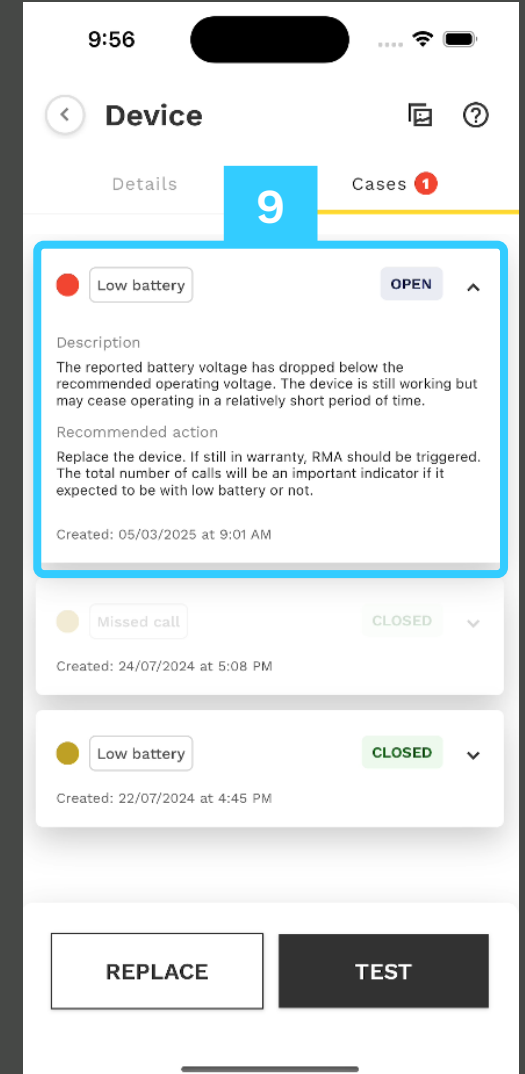
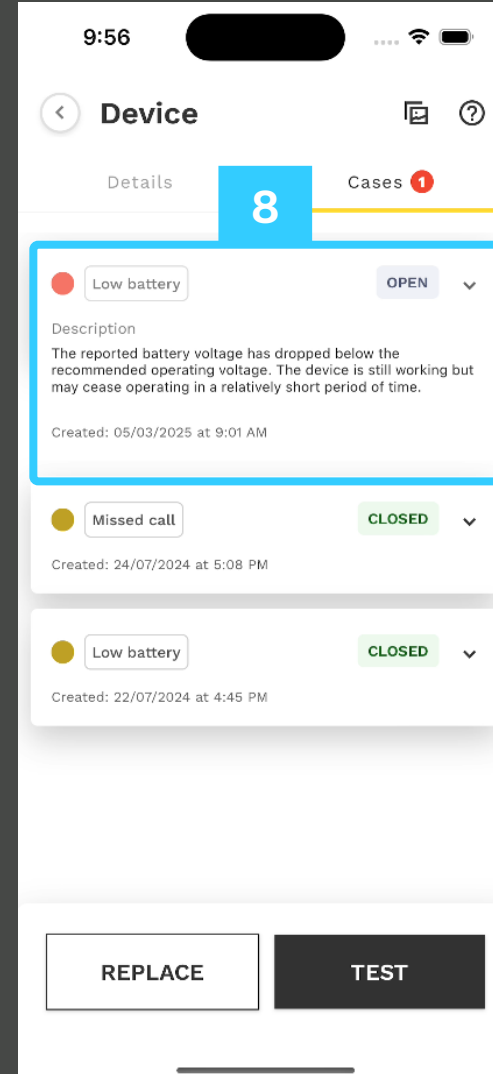
CASES DETAILS PAGE: LOW BATTERY OPEN CASE EXAMPLE

8 – For a LOW BATTERY OPEN CASE, the information displayed will be as followed:

DESCRIPTION = The reported battery voltage has dropped below the recommended operating voltage. The device is still working but may cease operating in a relatively short period of time.

RECOMMENDED ACTION = Replace the device. If still in warranty, RMA should be triggered. The total number of calls will be an important indicator if it expected to be with low battery or not.

9 – Click the ARROW ICON next to the CASE TITLE to view full details of that OPEN CASE.

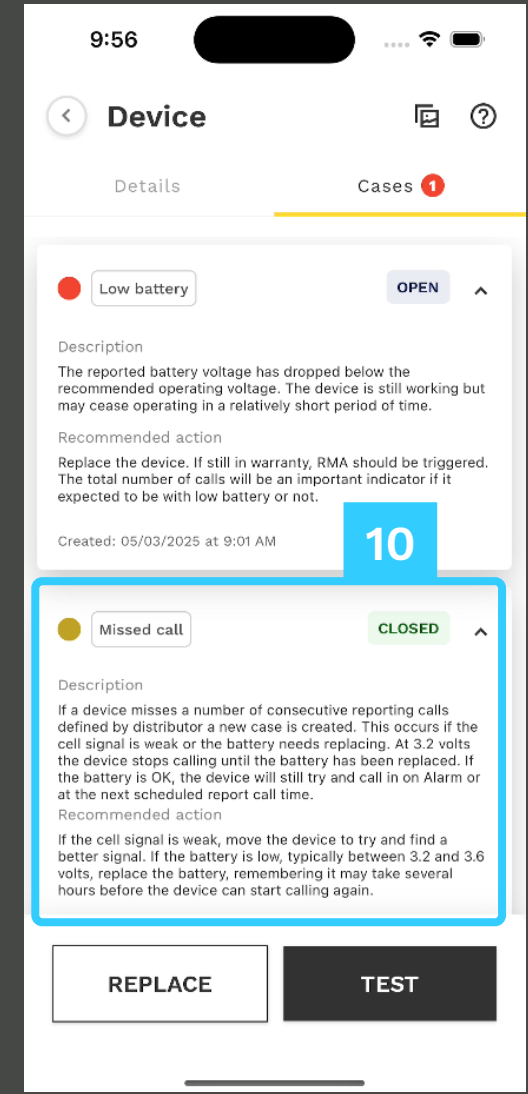
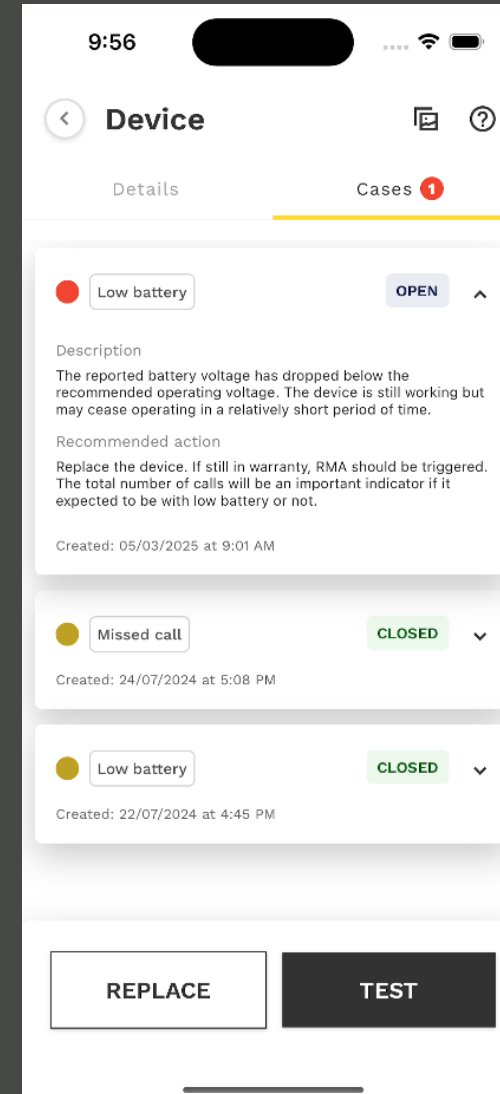


CASES DETAILS PAGE: MISSED CALL OPEN CASE EXAMPLE

10 – For a MISSED CALL OPEN CASE, the information displayed will be as followed:

DESCRIPTION = If a device misses a number of consecutive reporting calls defined by distributor a new case is created. This occurs if the cell signal is weak or the battery needs replacing. At 3.2 volts the device stops calling until the battery has been replaced. If the battery is OK, the device will still try and call in on Alarm or at the next scheduled report call time.

RECOMMENDED ACTION = If the cell signal is weak, move the device to try and find a better signal. If the battery is low, typically between 3.2 and 3.6 volts, replace the battery, remembering it may take several hours before the device can start calling again.



DEVICES PAGE

11 – On the MAIN MENU, click on DEVICES to open the DEVICES PAGE.

All devices are shown in the DEVICES PAGE, including:

- Devices with no open cases assigned;
- Devices unused located in a warehouse.

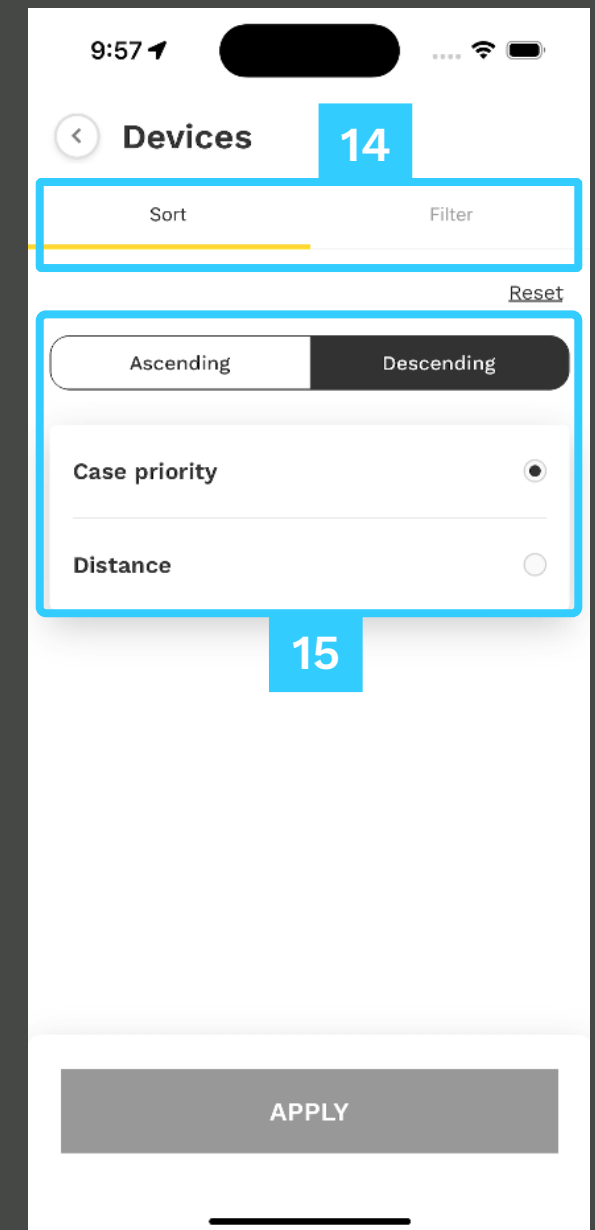
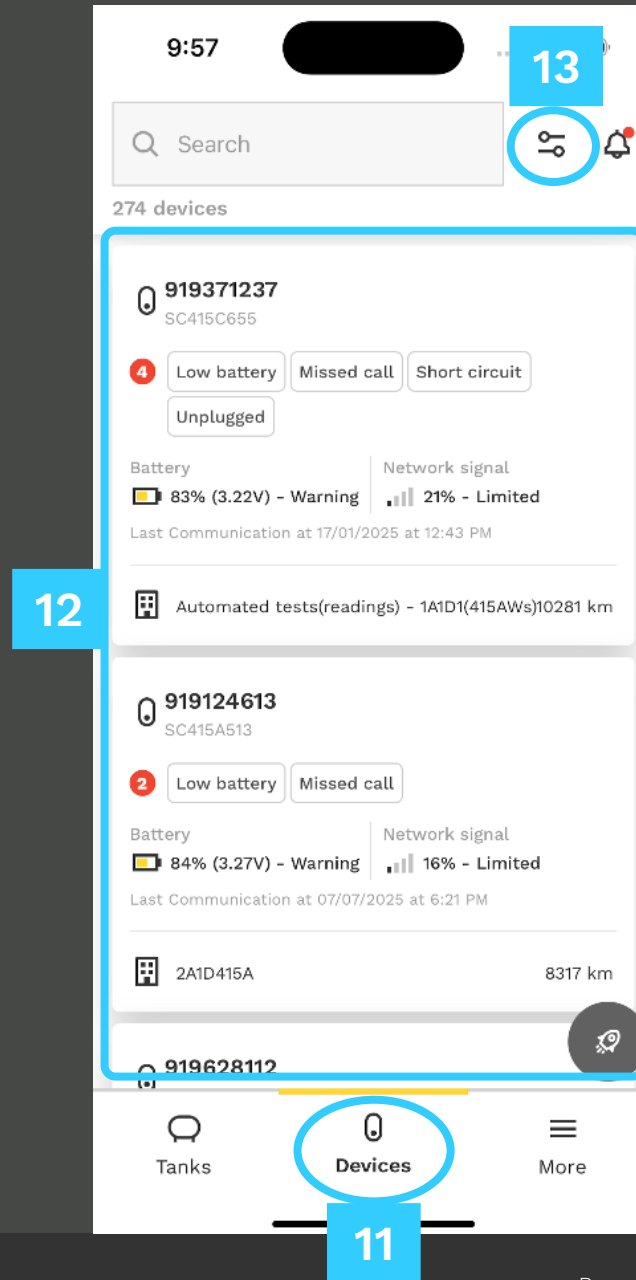
12 – The DEVICES PAGE is sorted by default by CASE PRIORITY (descending order). The HIGH PRIORITY CASES will be displayed by default at the top of the page.

13 – Click on the FILTER ICON on the Top right corner to apply filters.

14 – Filters are divided in 2 tabs: SORT TAB; and FILTER TAB.

15 – On the SORT TAB, you can apply the DISTANCE FILTER to sort the devices by distance (ascending or descending). **WARNING:** It is only applicable to devices with the GPS ACTIVE and/or to devices located in a SITE WITH GPS LOCATION.

You can also sort the CASE PRIORITY by ASCENDING or DESCENDING order.



FILTER TAB

16 – Click on FILTER to switch to the FILTER TAB.

17 – You can filter by CASE TYPE:

- LOW BATTERY case;
- MISSED CALL case;
- OPEN CIRCUIT case;
- SHORT CIRCUIT case.

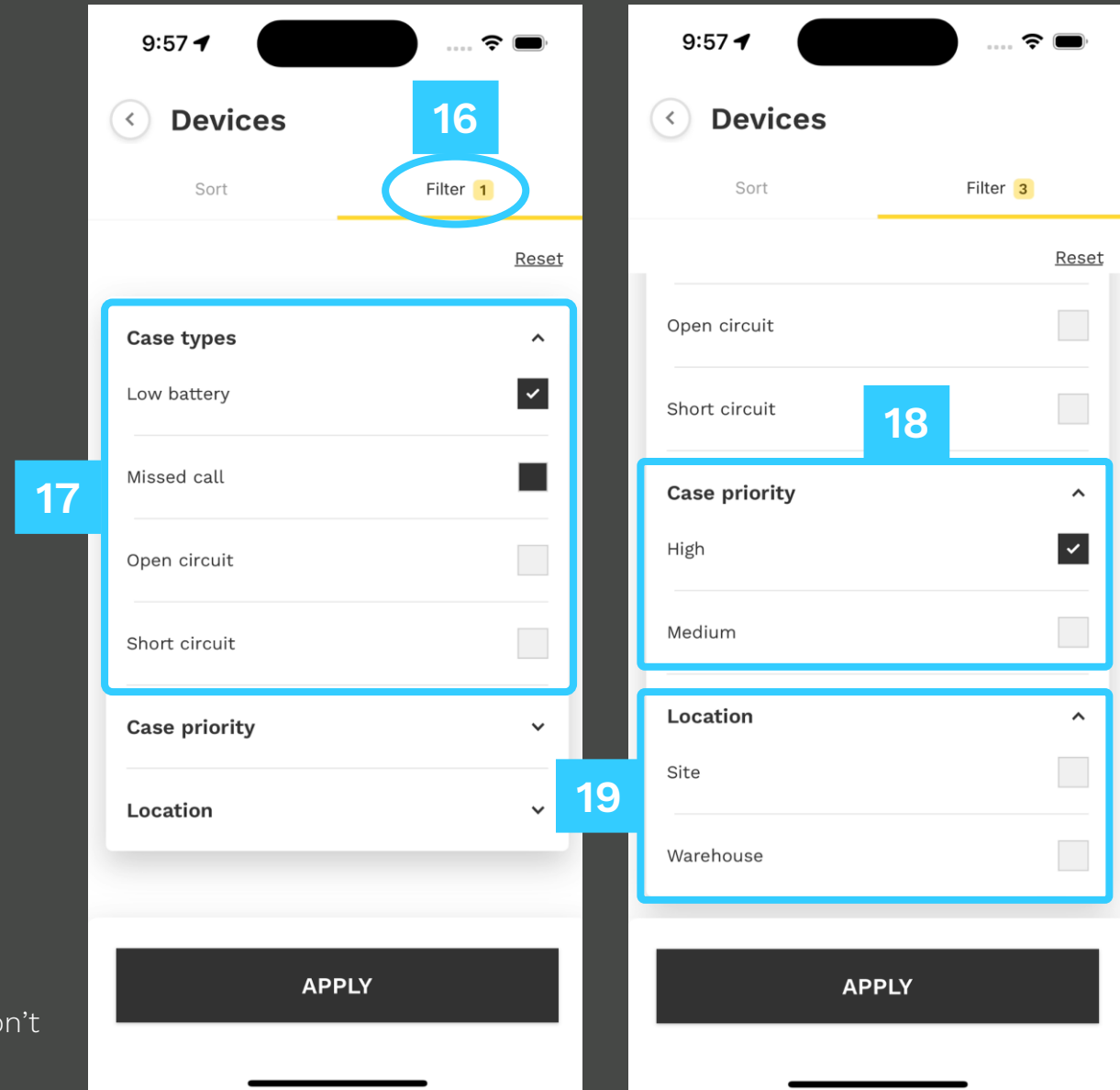
18 – You can filter by CASE PRIORITY level:

- HIGH level;
- MEDIUM level.

19 – The LOCATION FILTER can also be applied:

- SITE Location;
- WAREHOUSE location.

NOTE: The filters applied will be saved/stored. If you close the app, you won't need to reselect them when opening the APP later.

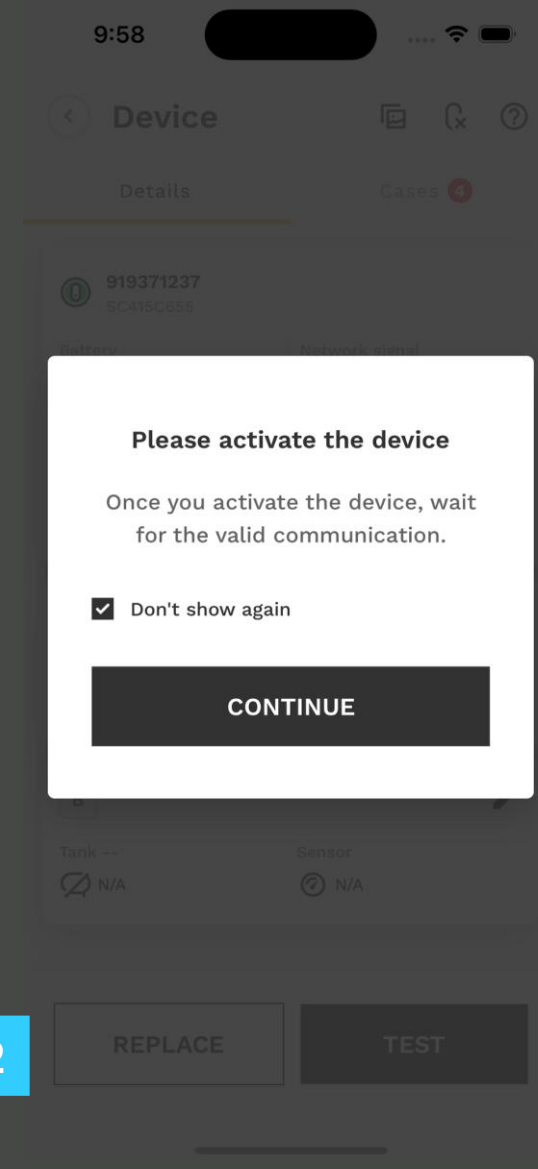
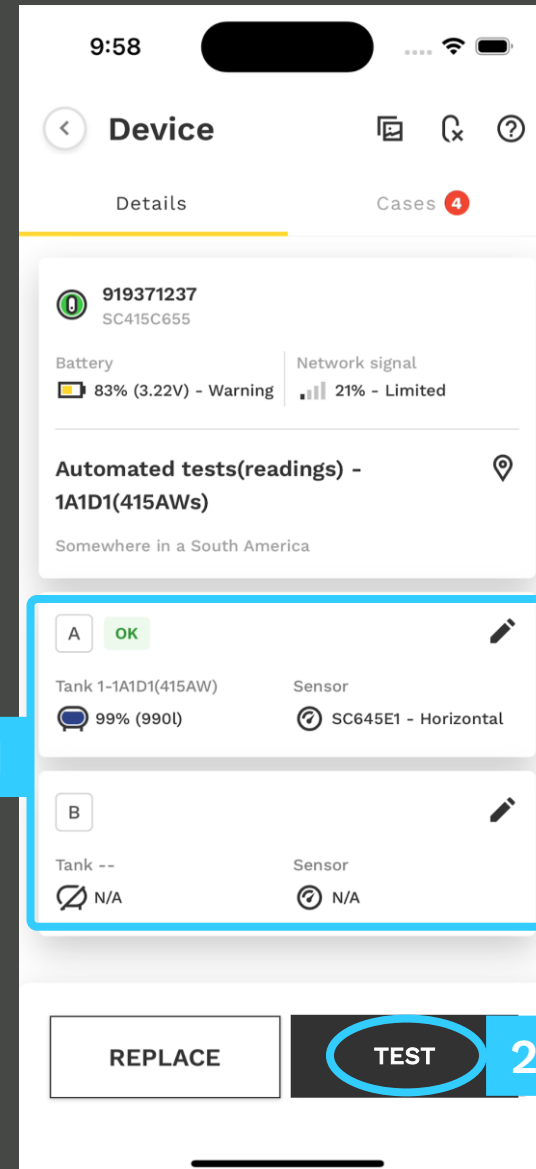
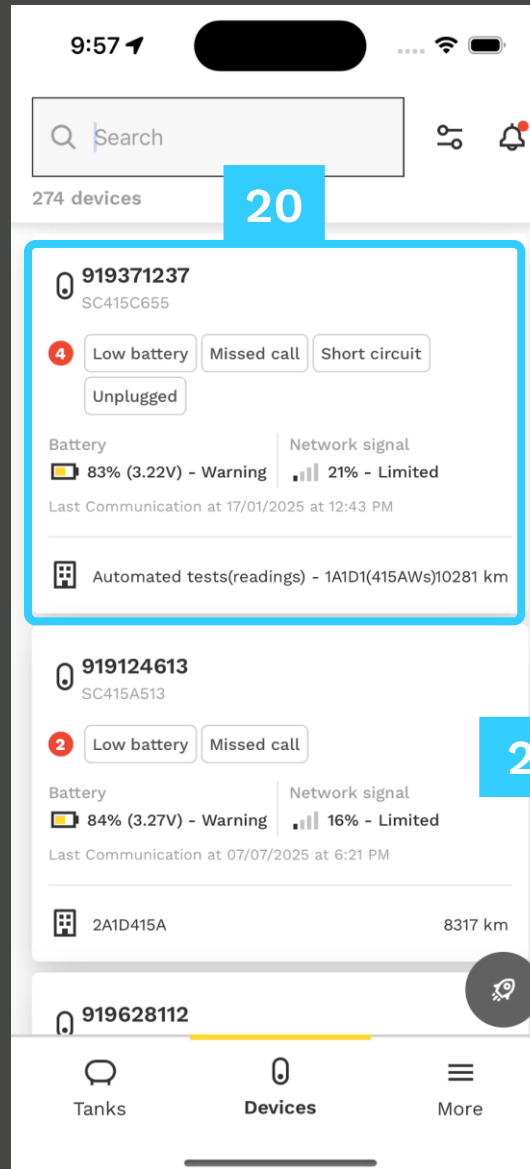


DEVICE: DETAILS PAGE

20 – On the DEVICES PAGE, by clicking on a specific Device SN, you will be redirected by default to that Device SN DETAILS PAGE.

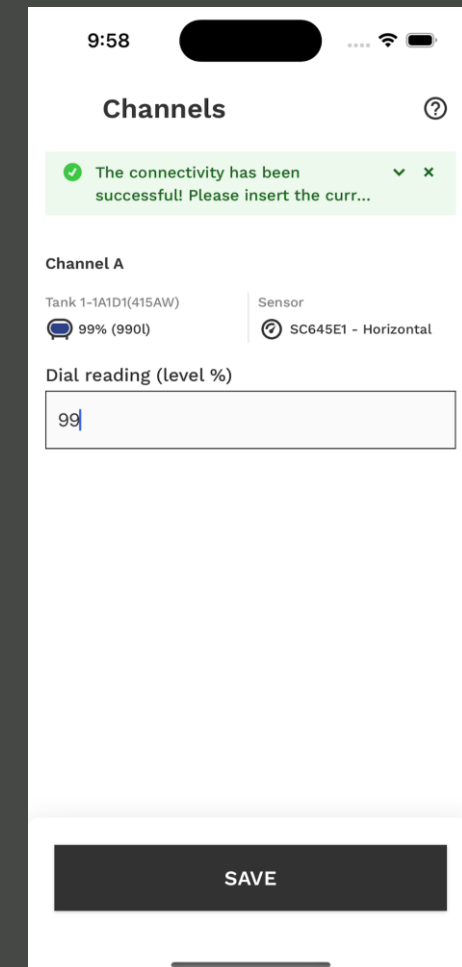
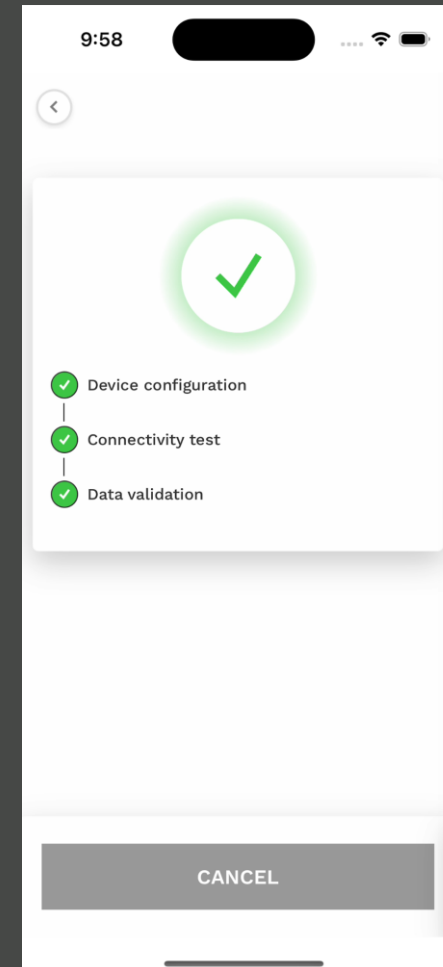
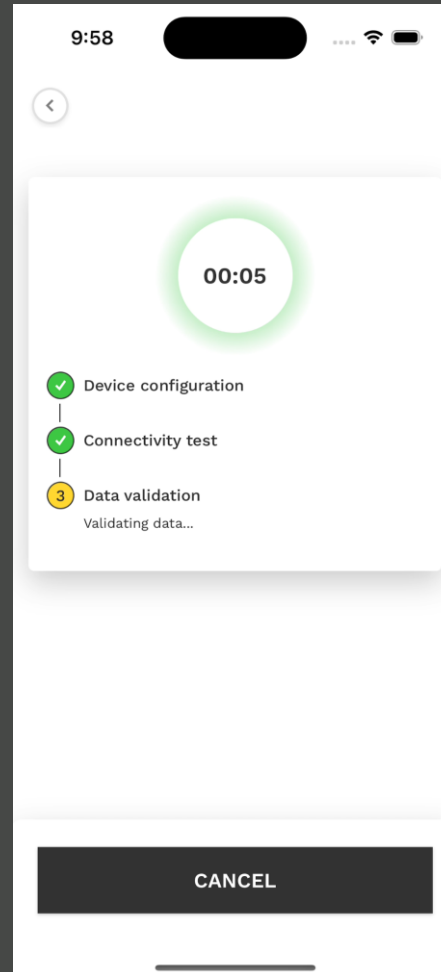
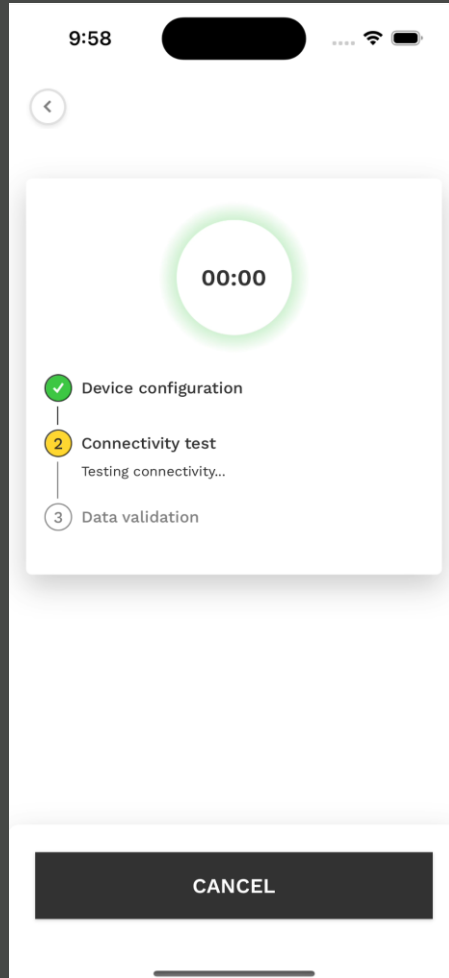
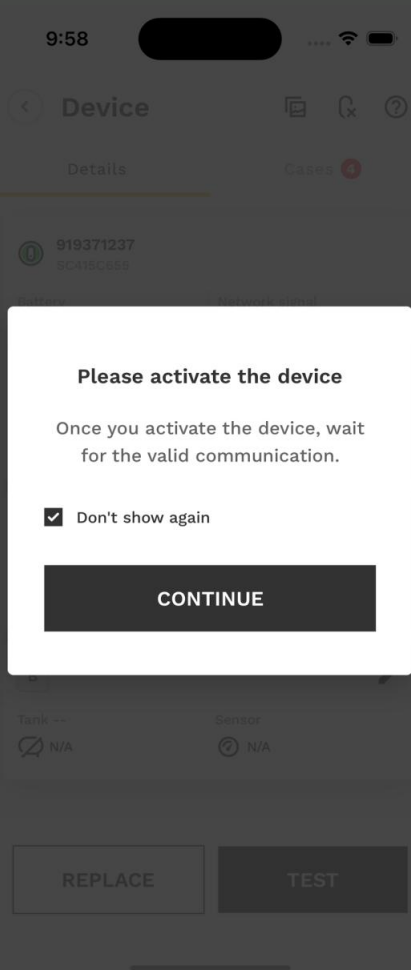
21 – On the DETAILS PAGE, you can check the device CHANNELS.

22 – Click on TEST button to perform a device activation.



DETAILS PAGE: TEST

After starting the device activation, the APP will go through a process of 3 steps to validate the device communication to the system.



DEVICE: CASES PAGE

23 – Click on the option CASES on the top right corner to switch to that device SN CASES PAGE.

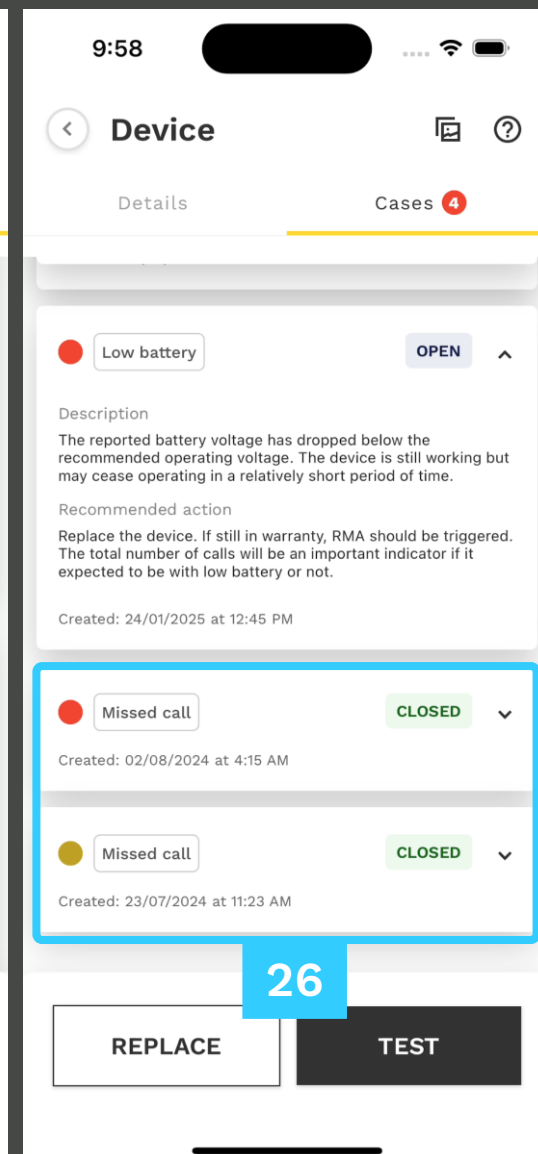
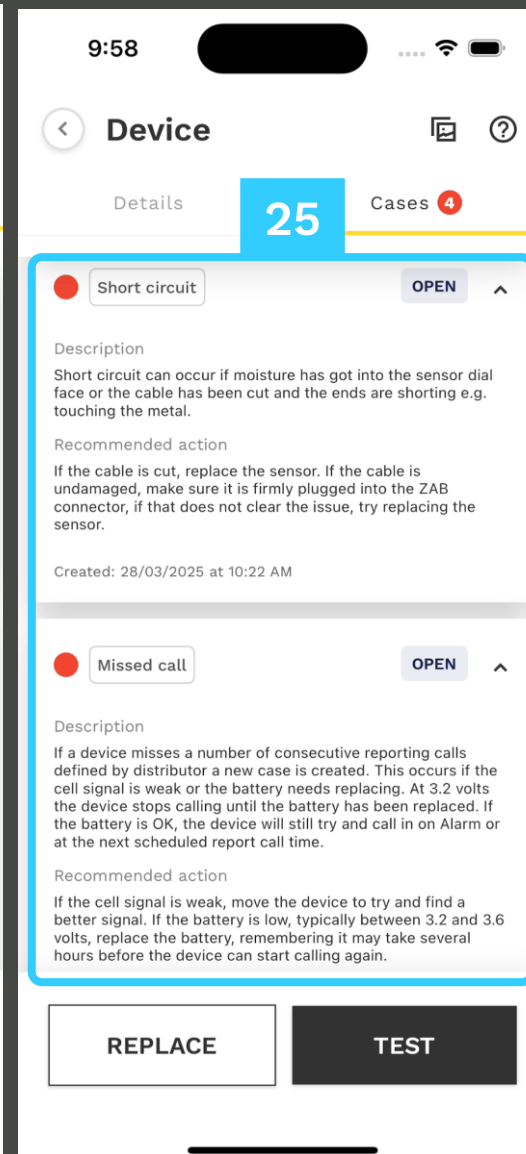
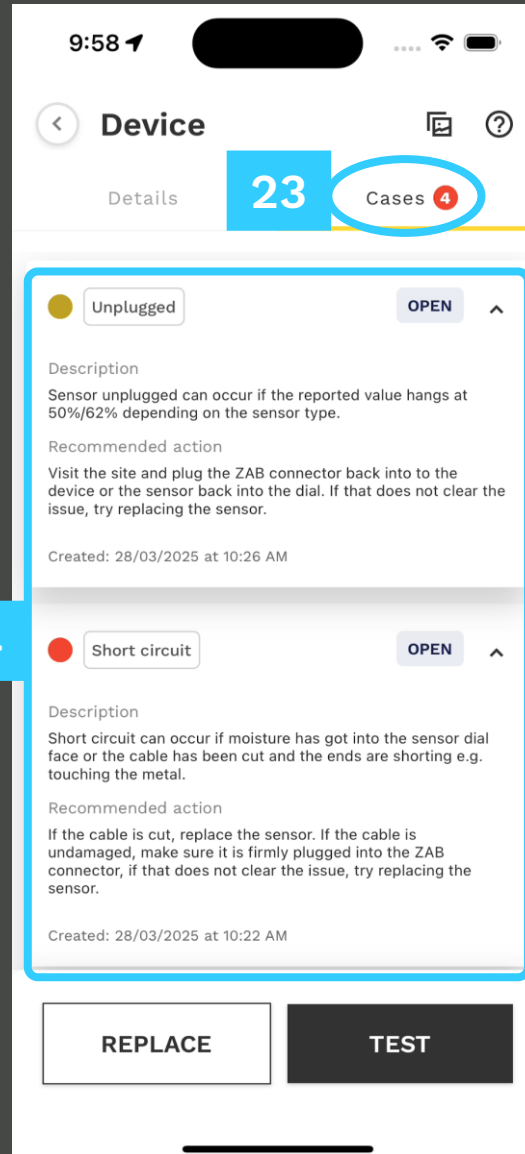
24 – On the CASES PAGE, you can view the list of ALL CASES associated with that device SN.

25 – The OPEN CASES will show by default the DESCRIPTION EXPANDED.

26 – The CLOSED CASES will appear with DESCRIPTION MINIMIZED. Click in the ARROW ICON next to the CLOSED CASE to expand its DESCRIPTION.

NOTE: The DESCRIPTION and RECOMMENDED ACTION sections will be available translated to the following languages: English; French; Spanish; German; Portuguese; Polish; Russian; Italian; Slovak; Dutch; Hungarian; Czech; and Romanian.

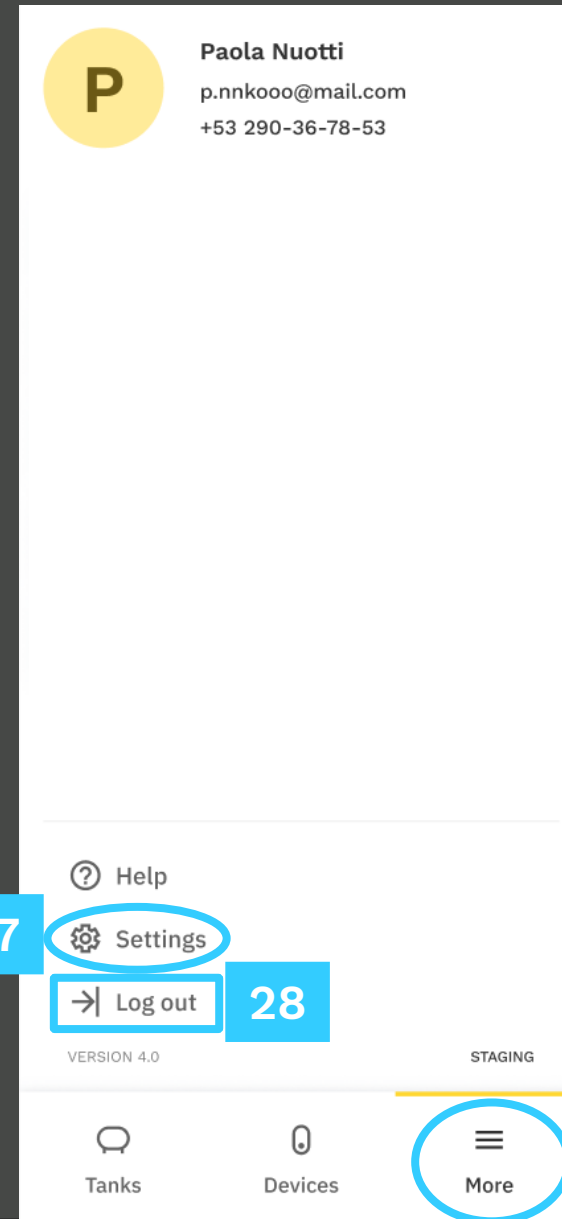
To change the language on the APP, go to the MORE MENU, click on SETTINGS. Next click on LANGUAGE and select the desired language.



MORE MENU

27 – On the MORE MENU PAGE, click on SETTINGS to enable the PUSH NOTIFICATIONS.

28 – If you wish to LOGOUT from the APP, click on LOG OUT to logout.



THANK YOU

support@anova.com

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